

**South West Water Sewage Treatment Works
Complaints since the last meeting**

Complaint Date	Odour Date	Address	Details
WK/201506941 18/11/2015	18/11/2015	Wear Barton Road	Odour this morning.

Case Actions:

WK/201509600 22/03/2016	22/03/2016	Wear Barton Road	Sewage odour noticed 10.20 today. Detectable inside complainants' house.
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Case Actions:

Case Comments	Email to (Proactive Tram) has called me this morning to complain of sewage odour in the vicinity of his property. Noticed the odour about 10.20 & says it is apparent in his house. If possible, could somebody from the Proactive Team pay a visit? Any issues on site today?
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Case Comments	Reply from South West Water Complainant contacted us direct. We're waiting to have it confirmed but from what we were told yesterday there is a problem with sludge, as soon as I have this confirmed I will keep you in the loop.
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